



UCO BANK

Department of Information Technology

**Procurement/Renewal of WebEx Meetings License and WebEx Webinar License (E-tendering)**

**RFP Ref. No: UCO/DIT/2771/2024-25 Date: 21.02.2025**

**Pre-Bid Responses/ Clarifications to Queries raised by the Bidder(s) uploaded on 05.03.2025**

Sl. No	Bid Page No.	Bid Clause No.	Original Clause	Query sought/ Suggestions of the Bidder	Banks Response
1	108	Annexure – XIX Minimum Technical Requirements	<b>27.</b> Each host user should be able to host five (5) meetings at a time simultaneously.	WebEx is a named host licenses and a host cannot host more than 1 meeting simultaneously. Please remove this clause	Please refer corrigendum.
2	111	Annexure – XX – Eligibility Criteria Compliance	<b>5.</b> "The bidder should have supplied and implemented WebEx Meetings License and WebEx Webinar License in at least two Organizations in last three financial years i.e. 2021-22, 2022-23 & 2023-24. Relevant copy of any one of the following: 1. Purchase Order 2. SLA And	Please change the clause to "The bidder should have supplied and implemented WebEx Meetings License and WebEx Webinar License in at least one Organizations in last three financial years i.e. 2021-22, 2022-23 & 2023-24. Relevant copy of any one of the following: 1. Purchase Order 2. SLA And	Please refer corrigendum.

			<p>Relevant copy of any one of the following:</p> <ol style="list-style-type: none"> <li>1. Completion Certificates</li> <li>2. Project Sign-Offs</li> <li>3. Satisfactory client certificate"</li> </ol>	<p>Relevant copy of any one of the following:</p> <ol style="list-style-type: none"> <li>1. Completion Certificates</li> <li>2. Project Sign-Offs</li> <li>3. Satisfactory client certificate"</li> </ol>	
3	20	2. Earnest Money Deposit	<p>Following categories of Bidder(s) however, be exempted from furnishing bid security:</p> <p>Sellers / Service Provider having annual turnover of INR 500 Crore or more, at least in one of the past three completed financial year(s).</p>	<p>Request to change to: "Sellers / Service Provider having annual turnover of INR 400 Crore or more, at least in one of the past three completed financial year(s)." to enable wider participation</p>	Clause stands as per RFP
4	39-40	35. Human Resource Requirement	<p>f) The Bidder has to submit following KYC documents for onsite/Offsite engineer</p> <p>I. Resume latest (Candidate Photograph should be part of Resume only) and Print should be in color only.</p> <p>II. Address Proof (Local and Permanent)- Duly attested photocopy by candidate and Bidder HR</p> <p>III. Aadhar Card - Duly attested photocopy by candidate and Bidder HR</p>	<p>These clauses are relevant in onsite or dedicated engineer deployment. We seek clarity whether manpower requirement is part of the SOW ?</p>	Clause is self-explanatory. Required documents to be submitted, wherever applicable.

			<p>IV. Relieving Certificate of Previous employer - Duly attested photocopy by candidate and Bidder HR</p> <p>V. Passport - Duly attested photocopy by candidate and Bidder HR</p> <p>VI. Background Police Verification report - Duly attested photocopy by candidate and Bidder HR</p>		
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**Corrigendum/Addendum**

SI No	Bid Page No.	Bid Clause No.	Existing Clause	Modified Clause
1.	17 and 108	Part II Scope of Work (Point no. 28) and Annexure – XIX Minimum Technical Requirements (Point no. 27)	Each host user should be able to host <b>five (5)</b> meetings at a time simultaneously.	Each host user should be able to host <b>minimum one or more</b> meetings at a time simultaneously
2.	15 and 111	Part II 3. Eligibility Criteria and Annexure – XX - Eligibility Criteria Compliance	<b>5.</b> "The bidder should have supplied and implemented WebEx Meetings License and WebEx Webinar License in at least <b>two Organizations</b> in last three financial years i.e. 2021- 22, 2022-23 & 2023-24.  Relevant copy of any one of the following: 1. Purchase Order	<b>5.</b> "The bidder should have supplied and implemented WebEx Meetings License and WebEx Webinar License in at least <b>one Organization</b> in last three financial years i.e. 2021- 22, 2022-23 & 2023-24.  Relevant copy of any one of the following: 1. Purchase Order 2. SLA

			2. SLA And Relevant copy of any one of the following: 1. Completion Certificates 2. Project Sign-Offs 3. Satisfactory client certificate"	And Relevant copy of any one of the following: 1. Completion Certificates 2. Project Sign-Offs 3. Satisfactory client certificate"
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All other terms and conditions of the above bid document will remain unchanged.